Just In Time Training with UserTours

Karen Holland
Technical Analyst, LTS
“90% of knowledge people get is a result of practical experience.”

UX Planet
So offer “helpful information at the point of user action”

UX Planet
User Action

Promptly

Directly

UserTours
70:20:10
UserTours filters

- Role
- Category
- Course
- Course format
- Theme
- Multilingual
UserTours allow...

- Positioning
- Targeting
- Accessibility
- Logging
- Reset / Repeat
Demo usertour of Gradebook History
### Grade History

The grade history report gives you access to the different grades, when they were modified and by whom.

This allows you to view any grade amendments, such as revised or overridden or locked grades, for the course users.

<table>
<thead>
<tr>
<th>Date and time</th>
<th>First name / Surname</th>
<th>Email address</th>
<th>Grade item</th>
<th>Original grade</th>
<th>Revised grade</th>
<th>Grader</th>
<th>Source</th>
<th>Overridden</th>
<th>Locked</th>
<th>Excluded from calculations</th>
<th>Feedback text</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wednesday, 10 April 2019, 10:45 AM</td>
<td>Carl Clancy</td>
<td><a href="mailto:carl@example.com">carl@example.com</a></td>
<td>Course total</td>
<td>66.67</td>
<td></td>
<td>aggregation</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td></td>
</tr>
<tr>
<td>Wednesday, 10 April 2019, 10:45 AM</td>
<td>Carl Clancy</td>
<td><a href="mailto:carl@example.com">carl@example.com</a></td>
<td>Status Report</td>
<td></td>
<td></td>
<td>system</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td></td>
</tr>
</tbody>
</table>
These grade history results can be filtered with various options, including users, grade items, graders (i.e., the people who did the grading), and date periods.

Click on the Submit button NOW to continue this tour!

Once submitted, this page will display its results and will be able to point out some further features in this tour!
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<td>Wednesday, 10 April 2019, 10:45 AM</td>
<td>Carl Clancy</td>
<td><a href="mailto:carl@example.com">carl@example.com</a></td>
<td>Take back the water tap!</td>
<td></td>
<td></td>
<td>system</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
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Why?
Raising awareness of the great benefits of using usertours for on-boarding and just in time training
Credits

- Trail guides, shutterstock.com 644743789
Thank you!

Questions?

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