



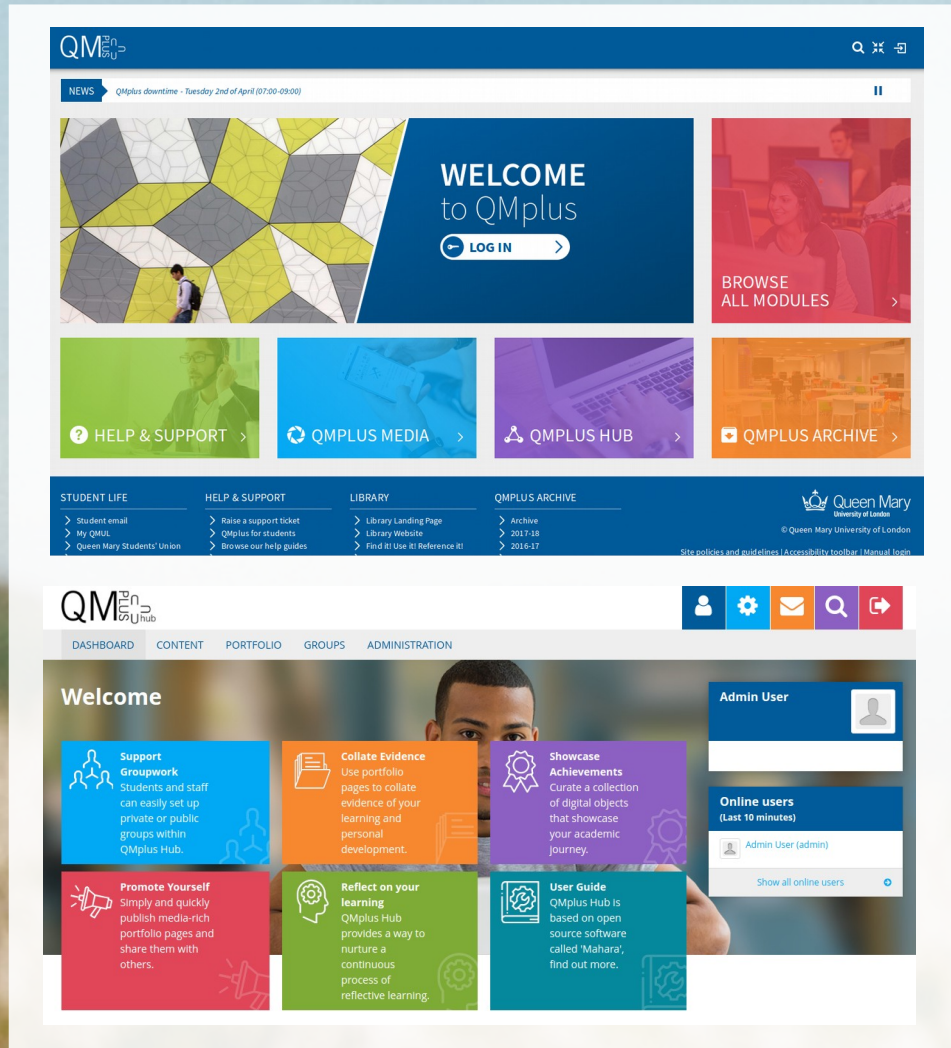
Peter Spicer
Catalyst IT

Brett Lucas
Queen Mary University of London

Making a truer Mahoodle



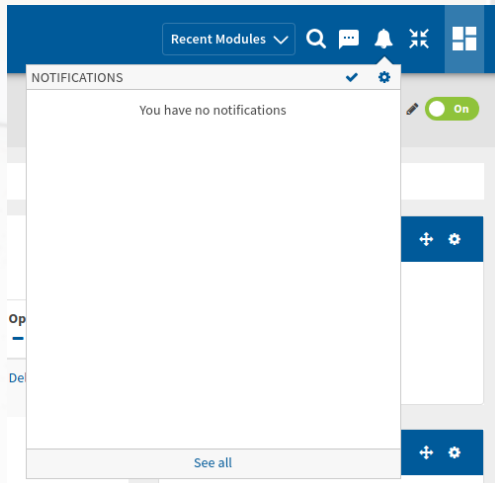
Moodle, Mahara, MNET, theme – the student's world



Moodle, Mahara, coherent theme

- Each site has its own brand – QMPlus / QMPlus Hub
- Different 'brands' allow for different expectations between platforms
- But coherent theme ideas – colours, structure, layout – bring it together
- A great place to start!

But they're still two different systems



QM^{en}Hub

DASHBOARD CONTENT PORTFOLIO GROUPS ADMINISTRATION

Notifications

Inbox Sent

Inbox | Notifications

Compose

Search

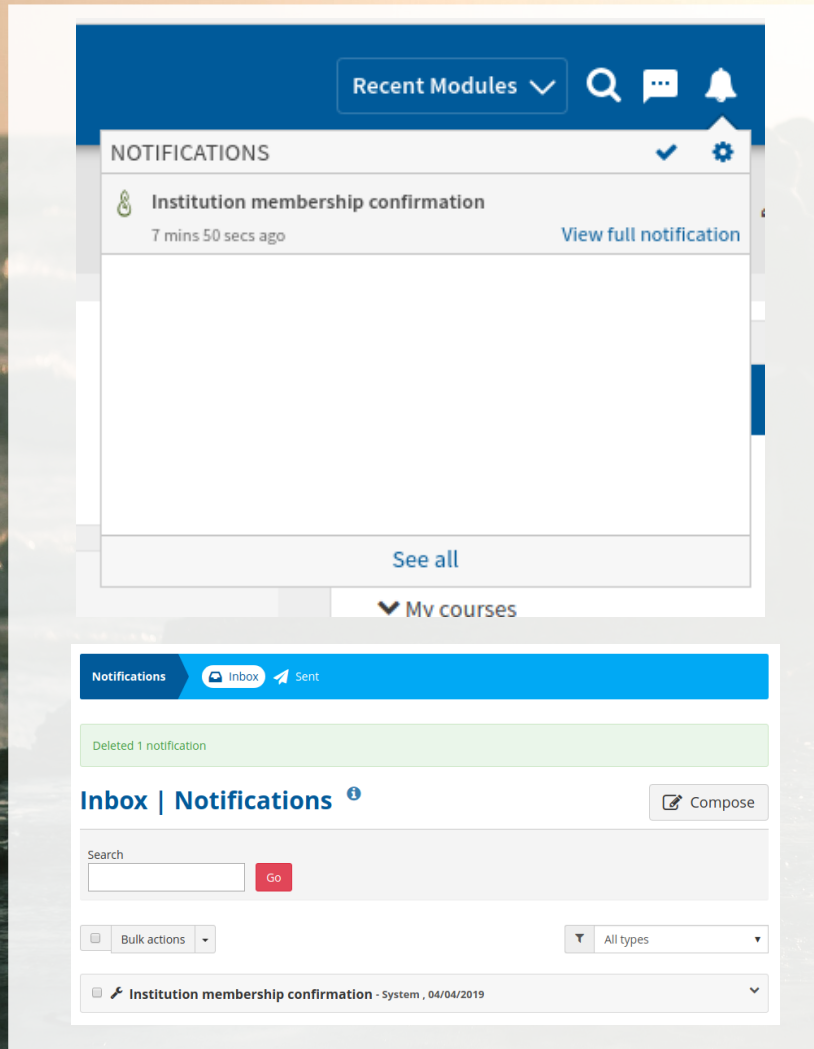
Go

Your inbox is empty.

Two systems – two sets of alerts!

- Never designed for sharing
- Notionally self-contained
- You'd always go to the Moodle – how do you know to go to Mahara for anything?

Solution: synchronise the messages



Two become one...

- Mahara notifications are sent to Moodle – Moodle is the student's home, everything lives in there
- Moodle notifications are not sent to Mahara – no point having users bounce back and forth
- Notifications left in Mahara so links from Moodle work as expected

Driving usage

- Fits with modern UX expectations: everything in one place – users know how to see everything that's relevant to them
- Notifications for Mahara serve as a “call to action” to visit and engage that otherwise wouldn't exist
- Improves experience for users by “not leaving content” behind
- Overall, student engagement has risen



Future thoughts

- Harmonising notifications is not the end of the journey
- Scope for bringing more calls to action to the Moodle homepage, surfacing more content for students, more options to engage
- All about supporting a student's needs and goals by reducing friction to content discovery and 'being in the right place'

Summary

- Reducing the barriers between Moodle and Mahara increases engagement
- Notifications are one of the key things to reducing those barriers to discovery and engagement
- Bringing notifications from Mahara to Moodle limits content being 'left behind'
- Opens the door to further harmonisation between Moodle and Mahara



Contact us:
peter.spicer@catalyst-eu.net
b.lucas@qmul.ac.uk

Twitter:
[@Catalyst_IT_EU](https://twitter.com/Catalyst_IT_EU) & [@QMUL](https://twitter.com/QMUL)

