Satisfaction survey

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HES-SO

- University of Applied Sciences and Arts in Western Switzerland
  - Bachelor and Master Degree

- 29 schools in 6 states

- 6 faculties
  - Art & Design
  - Business, Management and Services
  - Music and Performing Arts
  - Health Sciences
  - Social Work

- 21,000 students
Cyberlearn

- E-learning Center HES-SO
  - ~9 employees full-time equivalent

- Tasks
  - Manage Moodle HES-SO platform (27'000 users / 9'300 blended courses)
  - Manage MOOCs HES-SO platform (13'000 users / 6 moocs)
  - Coach and teach professors how to use of Moodle
  - Research in new technologies (VR, AR, Robotics)
  - Develop some tools for students and professors
  - ...
Needs

- Some schools need pretty and modern graphical report for Questionnaire plugin.
- Questionnaire plugin not adapted and not understandable.
- Didn’t exit any plugins like that.
- We work in collaboration with continuous education in Geneva.
- Develop a new plugin Satisfaction survey for Moodle.
Demo

Let’s have a look at the plugin

as teacher
as student
You have already filled out this survey. Thank you.
OVERALL QUESTION
Rating (scale 1..9)

HOW WAS THIS COURSE?

MANAGE QUESTIONS

POSITION 2
[ Radio Buttons ] Teacher
1 WHO WAS YOUR FAVORITE TEACHER?

POSITION 3
[ Rate (scale 1..5) ] Formation
2 WAS THE TRAINING ADAPTED TO YOUR LEVEL?

POSITION 4
[ Page Break ]

POSITION 5
[ Text Box ] Advantages
3 WHAT ARE THE ADVANTAGES OF SUCH TRAINING?
MOODLEMOOT GLOBAL - BARCELONA 2019

SATISFACTION SURVEY

ADD / REMOVE PARTICIPANTS

Selected participants (7)

Etudiant-e (5)
- Bernard Cretensand
- Céline Ahmad
- Hui DUAN
- Jeff Zufferey
- Valentine Cotter

Professeur-e (2)
- Christophe Harbom
- Cyril Zufferey

Potential participants
- Moodle Moot11
- Moodle Moot12
- Moodle Moot13
- Moodle Moot14
- Moodle Moot15
- Moodle Moot16
- Moodle Moot17
- Moodle Moot18
- Moodle Moot19
- Moodle Moot20
- Moodle Moot21
- Moodle Moot22
- Moodle Moot23
- Moodle Moot24
- Moodle Moot25
- Moodle Moot26
- Moodle Moot27
- Moodle Moot28
- Moodle Moot29

ADD

DELETE
SATISFACTION SURVEY REPORT

Response rate: 33%

HOW WAS THIS COURSE?

WHO WAS YOUR FAVORITE TEACHER?

P. SCHUMACHER: 1
J. MEYER: 1
H. COLOMB: 1
C. DE MARCHI: 0

TOTAL RESPONSES TO QUESTION - 4/4
100%

WAS THE TRAINING ADAPTED TO YOUR LEVEL?

EXEMPLARY: 1
VERY GOOD: 1
GOOD: 2
AVERAGE: 2
POOR: 0

TOTAL RESPONSES TO QUESTION - 4/4
100%

REMARKS:

Because the schedule was organize and clear to understand
What next?

- Until December 2019, test in one classroom with 50 students
- First semester 2020, test corrections
- Second semester 2020, in production on Moodle HES-SO
- End 2020, in Moodle community
Questions ?

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